



Organization for Security and Co-operation in Europe
MISSION IN KOSOVO

INTEROFFICE MEMORANDUM

Department of Police Education and Development

11 August 2000

To: Christopher Dell
From: Steve Bennett, Director, DPED
Subject: Bautech Construction Company

Mr. Heinrich Roos, the Sales and Project Manager for Bautech, asked me to write a letter to you concerning the work that Bautech has done for us here at the Kosovo Police Service School in Vushtri.

Last year, shortly after we took possession of the police school complex, OSCE negotiated a contract with a construction company to renovate all 10 of the main buildings at the school, in addition to renovating/restoring a major portion of the basic infrastructure on the school grounds. The work performed by that company was totally unsatisfactory, and after a couple of months the contract was terminated. Bautech was the successful bidder to resume work on the project after OSCE went out for tender to replace the original contractor. The reason for giving you that background is that it gave me a frame of reference for comparing Bautech to the previous contractor. In all respects Bautech has been far superior to their predecessor. They are a very professional company that takes pride in their work. Their work is consistently a very high quality, and I couldn't be more satisfied with the work that they have done for us here at the school. The management of the company, as well as their local supervision, has been very dedicated, competent and professional. One of the challenges that Bautech has had to deal with has been that the school has had to continue to operate while the construction work was in progress. They have been very flexible and accommodating and there has been minimum impact on the schedule.

In closing, I would like to again express my satisfaction with the work performed by Bautech. If I can provide any further information please don't hesitate to contact me.

A handwritten signature in black ink, appearing to be 'Steve Bennett', written over a printed name.

Steve Bennett

CC: Heinrich Roos